

## WEBSITE TERMS OF USE

Last Modified: November 24, 2025

Welcome to krwade.org (“Website”), a website created by the Kings River Water Association (“KRWA,” “we” or “us”). The following terms and conditions govern your access to, and use of this Website and any content, functionality or services offered on or through this Website.

YOUR USE OF THIS WEBSITE CONSTITUTES YOUR AGREEMENT TO ALL TERMS, CONDITIONS AND NOTICES CONTAINED HEREIN OR OTHERWISE POSTED ON THIS WEBSITE. Alternatively, if you do not agree to these Terms of Use, do not access or use this Website. We may revise and update these Terms of Use from time to time in our sole discretion. All changes are effective immediately when we post them and apply to all access and use of this Website thereafter. Your continued use of this Website following the posting of revised Terms of Use means that you accept and agree to any such changes.

This Website is offered and available to users who: (a) are 18 years of age or older, (b) reside in the United States or any of its territories or possessions and (c) are members of KRWA. By using this Website, you represent and warrant that you are of legal age to form a binding contract with KRWA and meet all the foregoing eligibility requirements. If you do not meet all these requirements, do not access or use this Website.

### ACCESSING THIS WEBSITE AND ACCOUNT SECURITY

We reserve the right to withdraw or amend this Website, and any service or material we provide on this Website, in our sole discretion without notice. We will not be liable if, for any reason, all or any part of this Website is unavailable at any time or for any period. From time to time, we may restrict access to some parts of this Website, or the entire Website.

You may be asked to provide information about yourself in order to use certain features of this Website. It is a condition of your use of this Website that all the information you provide to us on this Website is correct, current and complete. You acknowledge and agree that any and all such information is governed by our Privacy Policy and you consent to all actions we take with respect to your information consistent with such Privacy Policy.

### PROHIBITED USES

You may use this Website only for lawful purposes and in accordance with these Terms of Use. You agree not to use this Website: (a) in any way that violates any applicable federal, state, local or international law or regulation (including, without limitation, any laws regarding the export of data or software to and from the U.S. or other countries); or (b) to engage in any other conduct that restricts or inhibits anyone’s use or enjoyment of this Website, or which, as determined by us, may harm KRWA or users of this Website or expose them to liability.

### LINKING TO THIS WEBSITE

You must not link to the Website. You must also not: (a) establish a link from any website that is not owned or controlled by you; (b) cause this Website or portions of it to be displayed, or appear

to be displayed by, for example, framing, deep linking or in-line linking, on any other site; or (c) otherwise take any action with respect to the materials on this Website that is inconsistent with any other provision of these Terms of Use. We reserve the right to withdraw linking permission without notice.

### LINKS FROM THIS WEBSITE

If this Website contains links to other sites and resources provided by third parties, these links are provided for your convenience only. This includes links contained in advertisements, including banner advertisements and sponsored links. We have no control over the contents of those sites or resources, and accept no responsibility for them or for any loss or damage that may arise from your use of them. If you decide to access any of the third party websites linked to this Website, you do so entirely at your own risk and subject to the terms and conditions of use for such websites.

### INTELLECTUAL PROPERTY RIGHTS

This Website and its entire contents, features and functionality (including but not limited to all information, software, text, displays, images, video and audio, and the design, selection and arrangement thereof), are owned by KRWA, its licensors or other providers of such material and are protected by United States and international copyright, trademark, patent, trade secret and other intellectual property or proprietary rights laws.

These Terms of Use permit you to use this Website for your personal or commercial use. You must not reproduce, distribute, modify, create derivative works of, publicly display, publicly perform, republish, social media post, download, store or transmit any of the material on our Website, except as follows:

- your computer may temporarily store copies of such materials in RAM incidental to your accessing and viewing those materials;
- you may store files that are automatically cached by your Web browser for display enhancement purposes;
- you may print one copy of a reasonable number of pages of this Website; and

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### DISCLAIMERS

While we endeavor to maintain the information on this Website accurate and up-to-date, you acknowledge that this Website and all of the content, information and materials made available through this Website are provided on an “AS-IS” and “AS-AVAILABLE” basis, without any warranties of any kind, express or implied. The information available on this Website is made available solely for general information purposes. We do not promise or guarantee that this Website or any of the content, information or material made available through this Website will be accurate, reliable, complete, error free, uninterrupted, compatible with any particular hardware or software, or will otherwise meet your needs or expectations.

Although we try to keep this Website up, bug-free and safe, you use this Website at your own risk. We do not guarantee that files available for downloading from the internet or this Website will be free of viruses or other destructive or harmful code. You are responsible for any damage to your computer system or loss of data that results from the download of any such material.

This Website may also include content provided by third parties. All statements or opinions expressed in such materials, and all articles and responses to questions and other content, other than the content provided by KRWA, are solely the opinions and the responsibility of the person or entity providing those materials. These materials do not reflect the opinion of KRWA. We are not responsible, or liable to you or any third party, for the content or accuracy of any materials provided by any third parties.

KRWA DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR PARTICULAR PURPOSE.

#### LIMITATIONS ON LIABILITY

IN NO EVENT WILL KRWA, ITS AFFILIATES OR THEIR LICENSORS, SERVICE PROVIDERS, EMPLOYEES, AGENTS, OFFICERS OR DIRECTORS BE LIABLE FOR DAMAGES OF ANY KIND, UNDER ANY LEGAL THEORY, ARISING OUT OF OR IN CONNECTION WITH YOUR USE, OR INABILITY TO USE, THIS WEBSITE, ANY WEBSITES LINKED TO IT, ANY CONTENT ON THIS WEBSITE OR SUCH OTHER WEBSITES OR ANY SERVICES OR ITEMS OBTAINED THROUGH THIS WEBSITE OR SUCH OTHER WEBSITES, INCLUDING ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO, PERSONAL INJURY, PAIN AND SUFFERING, EMOTIONAL DISTRESS, LOSS OF REVENUE, LOSS OF PROFITS, LOSS OF BUSINESS OR ANTICIPATED SAVINGS, LOSS OF USE, LOSS OF GOODWILL, LOSS OF DATA, AND WHETHER CAUSED BY TORT (INCLUDING NEGLIGENCE), BREACH OF CONTRACT OR OTHERWISE, EVEN IF FORESEEABLE.

THE FOREGOING DOES NOT AFFECT ANY LIABILITY WHICH CANNOT BE EXCLUDED OR LIMITED UNDER APPLICABLE LAW.

#### INDEMNIFICATION

You agree to defend, indemnify and hold harmless KRWA, its affiliates, licensors and service providers, and its and their respective officers, directors, employees, contractors, agents, licensors, suppliers, successors and assigns from and against any claims, liabilities, damages, judgments, awards, losses, costs, expenses or fees (including reasonable attorneys' fees) arising out of or relating to your violation of these Terms of Use or your use of this Website, including, but not limited to, any use of this Website's content and services other than as expressly authorized in these Terms of Use or your use of any information obtained from this Website.

## INFORMATION ABOUT YOU AND YOUR VISITS TO THIS WEBSITE

All information we collect on this Website is subject to our *Privacy Policy*. By using this Website, you consent to all actions taken by us with respect to your information in compliance with the *Privacy Policy*.

You may provide us with comments, suggestions or other feedback regarding, or proposed improvements to, our Website. You acknowledge and agree that we may use the comments, suggestions or other feedback submitted by you to us through this Website, in our sole discretion.

## MISCELLANEOUS PROVISIONS

All matters relating to this Website and these Terms of Use and any dispute or claim arising therefrom or related thereto, shall be governed by and construed in accordance with the internal laws of the State of California without giving effect to any choice or conflict of law provision or rule. Any legal suit, action or proceeding arising out of, or related to, these Terms of Use or this Website shall be instituted exclusively in the federal courts of the United States or the courts of the State of California in each case located in the City of Fresno and County of Fresno. You waive any and all objections to the exercise of jurisdiction over you by such courts and to venue in such courts.

ANY CAUSE OF ACTION OR CLAIM YOU MAY HAVE ARISING OUT OF OR RELATING TO THESE TERMS OF USE OR THIS WEBSITE MUST BE COMMENCED WITHIN ONE (1) YEAR AFTER THE CAUSE OF ACTION ACCRUES, OTHERWISE, SUCH CAUSE OF ACTION OR CLAIM IS PERMANENTLY BARRED.

No waiver by KRWA of any term or condition set forth in these Terms of Use shall be deemed a further or continuing waiver of such term or condition or a waiver of any other term or condition, and any failure of KRWA to assert a right or provision under these Terms of Use shall not constitute a waiver of such right or provision. If any provision of these Terms of Use is held by a court or other tribunal of competent jurisdiction to be invalid, illegal or unenforceable for any reason, such provision shall be eliminated or limited to the minimum extent such that the remaining provisions of these Terms of Use will continue in full force and effect.

These Terms of Use constitute the sole and entire agreement between you and us with respect to this Website and supersede all prior and contemporaneous understandings, agreements, representations and warranties, both written and oral, with respect to this Website.

All feedback, comments, requests for technical support and other communications relating to this Website or these Terms of Use should be directed to: [bills@kingsriverwater.org](mailto:bills@kingsriverwater.org).

## PRIVACY POLICY

Last modified: November 2025

The Kings River Water Association (“KRWA,” “us,” or “we”) respects your privacy and is committed to protecting it through our compliance with this policy (this “Privacy Policy”). This Privacy Policy describes the types of information we may collect from you or that you may provide to us when you visit [krwade.org](http://krwade.org) (“Website”), and our practices for collecting, using, maintaining, protecting and disclosing that information.

Please read this Privacy Policy carefully to understand our policies and practices regarding your information and how we will treat it. By accessing or using this Website, you agree to this Privacy Policy. If you do not agree with our policies and practices, your choice is to not use our Website. The date the Privacy Policy was last modified is identified at the top of the page. It is our policy to post any changes we make to our Privacy Policy on this page with a notice that the Privacy Policy has been updated on our Website home page. If we make material changes to how we treat your personal information, we will notify you through a notice on our Website home page. You are responsible for periodically visiting our Website and this Privacy Policy to check for any changes.

This Privacy Policy applies to information we collect on this Website and in e-mail, text or other electronic messages between you and this Website. It does not apply to information collected by: (a) us offline or through any other means, including on any other website operated by KRWA or any third party (including our affiliates and subsidiaries); or (b) any third party (including our affiliates and subsidiaries), including through any application or content (including advertising) that may link to or be accessible from or on our Website.

### CHILDREN UNDER THE AGE OF 13

Our Website is not intended for children under 13 years of age. We do not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any information about yourself to us on this Website or on or through any of its features. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 13, please contact us at [bills@kingsriverwater.org](mailto:bills@kingsriverwater.org).

### HOW WE USE YOUR INFORMATION

We use information that we collect about you or that you provide to us, including any personal information:

- to present our Website and its contents to you;
- to provide you with information, products or services that you request from us;
- to fulfill any other purpose for which you provide it;
- to notify you about changes to our Website or any products or services we offer;
- to allow you to participate in interactive features on our Website;

- in any other way we may describe when you provide the information; or
- for any other purpose with your consent.

We may also use your information to contact you about our own goods and services that may be of interest to you. If you do not want us to use your information in this way, send us an e-mail stating your request to [bills@kingsriverwater.org](mailto:bills@kingsriverwater.org) or click the “unsubscribe” link in any promotional e-mail.

#### DISCLOSURE OF YOUR INFORMATION

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction. We may also disclose your personal information: (a) to comply with any court order, law or legal process, including to respond to any government or regulatory request; (b) to enforce or apply our Terms of Use [linked here](#); or (c) if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of KRWA, our members or others.

#### CHOICES ABOUT HOW WE USE AND DISCLOSE YOUR INFORMATION

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. To learn how you can manage your Flash cookie settings, visit the Flash player settings page on Adobe’s website. If you disable or refuse cookies, please note that some parts of this Website may then be inaccessible or not function properly.

You can also set the DNT signal on your browser. However, as addressed above, we may not honor such DNT signals and may still collect and use your browsing data as provided in this Privacy Policy.

We do not control third parties’ collection or use of your information to serve interest based advertising. However, these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative by [Clicking Here](#).

- **Promotional Offers from KRWA.** If you do not wish to have your e-mail address or other contact information used by KRWA to promote our own products or services, you can opt-out by sending us an e-mail stating your request to [bills@kingsriverwater.org](mailto:bills@kingsriverwater.org) or by clicking the “unsubscribe” link in any promotional e-mails. Additionally, if we have sent you a promotional e-mail, you may send us a return e-mail asking to be omitted from future e-mail distributions. This opt out does not apply to information provided to KRWA as a result of a product purchase, warranty registration, product service experience or other transactions.

#### ACCESSING AND CORRECTING YOUR INFORMATION

You can review and change your personal information by sending us an e-mail at [bills@kingsriverwater.org](mailto:bills@kingsriverwater.org) to request access to, correct or delete any personal information that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

### YOUR CALIFORNIA PRIVACY RIGHTS

California Civil Code section 1798.83 permits users of our Website that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an e-mail to [bills@kingsriverwater.org](mailto:bills@kingsriverwater.org) or write us at 4888 East Jensen Ave, Fresno, California 93725.

### DATA SECURITY

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration and disclosure. All information you provide to us is stored on our secure servers behind firewalls. The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our Website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of personal information transmitted to our Website. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on our Website.

### CONTACT INFORMATION

Questions or comments about this Privacy Policy and our privacy practices should be directed to: [bills@kingsriverwater.org](mailto:bills@kingsriverwater.org).